



ID Cards for Group Dental Benefits

ID cards are not mailed to members. Dentists can confirm eligibility by using a member's Social Security Number (SSN) or Aetna ID number.



To access an ID number or ID cards, enrolled members can create a secure member account at aetna.com using the following instructions.

1. Go to aetna.com.
2. Click on "Login/Register."
3. Under, First-time Users, click on "Sign Up Now."
4. In the field labeled "Member ID Card #" input your Social Security Number.
5. Complete the remaining required fields and click "Continue."
6. Once you are on your personal Aetna Navigator page, you will see "I want to..." on the top left side. Under this, click "Get an ID Card." Your personal ID card will be presented for you to print.

Aetna Member Services
877.238.6200

CBIA Service Corp.