Small Group Market
FlexPOS Copay $20 with Dental
Benefit Summary
Non-Tiered Network Plan

Deductible and Out-of-Pocket Maximum	**In-Network (INET) Member Pays**	**Out-of-network (OON) Member Pays**
Plan deductible Individual Family	N/A per member N/A per family	$8,000 per member $16,000 per family
Separate Prescription Drug Deductible Individual Family	N/A per member N/A per family	N/A per member N/A per family
Out-of-Pocket Maximum Individual Family (Includes a combination of deductible, copayments and coinsurance for medical and pharmacy services)	$6,300 per member $12,600 per family	$15,000 per member $30,000 per family
Benefits	**In-Network (INET) Member Pays**	**Out-of-network (OON) Member Pays**
Provider Office Visits		
Adult/Pediatric Preventive Visits	No charge	50% coinsurance after plan deductible
Primary Care Provider Office/ Telemedicine Visits (includes services for illness, injury, follow-up care and consultations)	$20 copayment/visit	50% coinsurance after plan deductible
Telemedicine Services (services rendered by a Teladoc® provider) Primary Care - members must be 18 or older	**Primary Care, Mental Health and General Medical Services:** No charge **Dermatologist:** $45 copayment/visit	50% coinsurance after plan deductible
Specialist Office/Telemedicine Visits	$45 copayment/visit	50% coinsurance after plan deductible
Mental Health and Substance Abuse Office Visits	$45 copayment/visit	50% coinsurance after plan deductible
Outpatient Diagnostic Services		

Benefits	In-Network (INET) Member Pays	Out-of-network (OON) Member Pays
Advanced Radiology (CT/PET Scan, MRI)	Freestanding Facility: $60 copayment/service up to five copayments per year, then copayment waived Hospital Facility: 15% coinsurance	50% coinsurance after plan deductible
Laboratory Services	$10 copayment/service	50% coinsurance after plan deductible
Non-Advanced Radiology (X-ray, Diagnostic)	Freestanding Facility: $15 copayment/service Hospital Facility: 15% coinsurance	50% coinsurance after plan deductible
Mammography Ultrasound	Freestanding Facility: $15 copayment/service Hospital Facility: 15% coinsurance	50% coinsurance after plan deductible
Prescription Drugs – Retail Pharmacy (cost share based on 30 day supply per prescription)		
Preferred Generic Tier 1	$5 copayment/prescription	50% coinsurance; deductible does not apply
Non-preferred Generic Tier 2	50% coinsurance up to a maximum of $250 per prescription	50% coinsurance; deductible does not apply
Preferred Brand Tier 3	$40 copayment/prescription	50% coinsurance; deductible does not apply
Non-Preferred Brand Tier 4	50% coinsurance up to a maximum of $500 per prescription	50% coinsurance; deductible does not apply
Specialty Drugs – (cost share up to 30 day supply per prescription - These drugs generally require pre-authorization and may require special handling)		
Preferred Specialty Tier 5	50% coinsurance up to a maximum of $250 per prescription	50% coinsurance; deductible does not apply
Non-Preferred Specialty Tier 6	50% coinsurance up to a maximum of $750 per prescription	50% coinsurance; deductible does not apply
Prescription – Mail Order Pharmacy (up to a 90 day supply per prescription)		
Preferred Generic Tier 1	$10 copayment/prescription	50% coinsurance; deductible does not apply
Non-preferred Generic Tier 2	50% coinsurance up to a maximum of $500 per prescription	50% coinsurance; deductible does not apply

Benefits	In-Network (INET) Member Pays	Out-of-network (OON) Member Pays
Preferred Brand Tier 3	$80 copayment/prescription	50% coinsurance; deductible does not apply
Non-Preferred Brand Tier 4	50% coinsurance up to a maximum of $1,000 per prescription	50% coinsurance; deductible does not apply
Outpatient Rehabilitative and Habilitative Services (40 visits per contract year limit combined for Rehabilitative physical, speech and occupational therapies. Separate 40 visits per contract year limit combined for Habilitative speech, physical and occupational therapies.)		
Speech Therapy	$45 copayment/visit	50% coinsurance after plan deductible
Physical and Occupational Therapy	$30 copayment/visit	50% coinsurance after plan deductible
Other Services		
Chiropractic Services (up to 20 visits per contract year)	$45 copayment/visit	50% coinsurance after plan deductible
Diabetic Equipment and Supplies	20% coinsurance	50% coinsurance after plan deductible
Durable Medical Equipment (DME)	50% coinsurance	50% coinsurance after plan deductible
Home Health Care Services (up to 100 visits per contract year)	$25 copayment/visit	25% coinsurance; deductible does not apply
Outpatient Services (in a hospital or ambulatory facility)	Outpatient Hospital Facility: 15% coinsurance Ambulatory Facility: $250 copayment/visit	50% coinsurance after plan deductible
Inpatient Services		
Inpatient hospital services include mental health, substance abuse, maternity, hospice, skilled nursing facility* and all IP settings. (*skilled nursing facility stay is limited to 90 days per contract year)	15% coinsurance	50% coinsurance after plan deductible
Emergency and Urgent Care		
Ambulance Services	15% coinsurance	Same as In-network benefit
Emergency Room	15% coinsurance	Same as In-network benefit
Urgent Care Centers	$50 copayment/visit	Same as In-network benefit
Pediatric Dental Care (for members under age 26)		

Benefits	In-Network (INET) Member Pays	Out-of-network (OON) Member Pays
Diagnostic & Preventive	No charge	50% coinsurance after plan deductible
Basic Services	50% coinsurance	50% coinsurance after plan deductible
Major Services	50% coinsurance	50% coinsurance after plan deductible
Orthodontia Services (medically necessary only)	50% coinsurance	50% coinsurance after plan deductible
Pediatric Vision Care (for members under age 26)		
Prescription Eye Glasses (one pair of frames and lenses per contract year)	Lenses: 50% Collection frames: 50% Non-collection frames: 50% up to the collection frame allowance; any amount over is payable by the member minus a 20% discount	50% coinsurance after plan deductible
Routine Eye Exam by a Specialist (one exam per contract year)	$20 copayment/visit	50% coinsurance after plan deductible
Additional Covered Services		
Adult Preventive Dental Care (one dental exam and cleaning per 6-month period) for members over age 26	No charge	50% coinsurance after plan deductible
Adult Routine Dental Care (full mouth x-rays or panoramic x-rays at 36-month intervals and bitewing x-rays at 6 month intervals) for members over age 26	No charge	50% coinsurance after plan deductible
Adult Routine Eye Exam by a Specialist for members over age 26 (one exam per contract year)	$20 copayment/visit	50% coinsurance after plan deductible
Allergy Injections (Unlimited)	See primary care or specialist visits	50% coinsurance after plan deductible
Allergy Testing (up to one visit per contract year)	See primary care or specialist office visits	50% coinsurance after plan deductible
Artificial Limbs (includes associated supplies and equipment)	20% coinsurance	50% coinsurance after plan deductible
Modified Food Products and Specialized Formula	50% coinsurance	50% coinsurance after plan deductible

Benefits	In-Network (INET) Member Pays	Out-of-network (OON) Member Pays
Outpatient mental health, alcohol and substance abuse treatment (intensive outpatient treatment and partial hospitalization)	15% coinsurance	50% coinsurance after plan deductible
Retail Clinic	$20 copayment/visit	50% coinsurance after plan deductible

Important information

- This is a brief summary of benefits. Refer to your ConnectiCare Insurance Company Inc. certificate of coverage for complete details on benefits, conditions, limitations and exclusions. All benefits described are per member per contract year.
- Ovarian cancer screening and monitoring services coverage and cost share details are available in your certificate of coverage.
- Mammogram screenings, breast ultrasounds, and breast MRIs – Please refer to the certificate of coverage for details.
- Insulin and noninsulin drugs are covered up to a cost share maximum of $25 for each 30-day supply.
- Diabetes Devices and Diabetic Ketoacidosis Devices are covered up to a cost share maximum $100 per 30-day supply.
- Please refer to the certificate of coverage for additional cost share maximums regarding diabetic services. Some diabetic services fall under preventive care and cost share may be waived.
- For a complete list of covered prescription drugs, please refer to the 2023 Small Group National Preferred Formulary at www.connecticare.com.
- If you have questions regarding your plan, visit our website at www.connecticare.com or call us at (860) 674-5757 or 1-800-251-7722.
- If you are a Massachusetts resident, please refer to your amendatory rider for Massachusetts mandated benefits for additional details of your mandated benefits.
- If you are a Massachusetts resident, this plan along with pharmacy services meets Massachusetts Minimum Creditable Coverage standards for 2023.
- To learn more about your **Teladoc®** benefits contact **Teladoc®** at teladoc.com/connecticare or call 1-800-835-2362 (TTY: 711).
- Out-of-Network reimbursement is based on the maximum allowable amount. Members are responsible to pay any charges in excess of this amount. Please refer to your ConnectiCare Insurance Company, Inc., certificate of coverage for more information.
- Many services require that you obtain our Pre-Certification or Pre-Authorization prior to obtaining care. Please refer to the "Pre-Authorization and Pre-Certification Addendum" in your certificate of coverage for a detailed list of services or call member service at 1-800-251-7722. Without Pre-Authorization for services prescribed or rendered by Non-Participating providers, you may be responsible for the total cost of the service or benefits may be reduced by the lesser of $500 or 50%.
- Under this program covered prescription drugs and supplies are put into categories (i.e., tiers) to designate how they are to be covered and the member's cost-share. The placement of a drug or supply into one of the tiers is determined by the ConnectiCare Pharmacy Services Department and approved by the ConnectiCare Pharmacy & Therapeutics Committee based on the drugs or supply's clinical effectiveness and cost, not on whether it is a generic drug or supply or brand name drug or supply.
- Amounts paid by members because they must pay a price difference for a brand name drug do not count towards meeting any deductible, coinsurance, copayment or cost share maximum.
- Most specialty drugs are dispensed through specialty pharmacies by mail, up to a 30-day supply. Specialty pharmacies have the same member cost share as all other participating pharmacies and are not part of ConnectiCare's voluntary mail order program. The member cost share for specialty pharmacy is different from the cost share for ConnectiCare's mail order program.
- For mental health, alcohol and substance abuse services call 1-888-946-4658 to obtain Pre-Authorization.
- In-network preventive and wellness services as defined by the United States Preventive Service Task Force (USPSTF), including immunizations recommended by the Advisory Committee on Immunizations Practices at the Centers for Disease Control (CDC), and preventive care and screenings supported by the Health Resources and Services Administration (HRSA) are exempt for from all cost shares under the Patient Protection and Affordable Care Act (PPACA). Visit our website at www.connecticare.com to view a list of preventive and wellness services